## **Opportunity in Crisis**



### A pocketful of ideas.

- The Crisis Introducing risk and opportunity
- Ideas for individuals, investors, businesses
- More ideas for business.



### 1929



- October 29 to November 13
   "\$30 billion disappeared from the US economy"
- 13 million people were out of work
- Industrial production dropped by 45% between 1929 and 1932
- House-building fell by 80% between 1929 and 1932
- From 1929 to 1932, 5,000 banks went out of business
- Stock market dropped 90% over 3 years.



### Situation (since November 2008)



- Financial system (bank) equity wiped out
  - Too much debt built on unproductive/overvalued assets
- We are in unknown territory
- Nationalisation of banks. "Socialism"?
- Is government debt good/risk free?
- Taxation up, benefits down.
- Are even the rich insulated?
- Real economy is threatened
  - − No flow of money, no consumption, no compensation − a vicious downward spiral
  - Food production threatened
- But infrastructure (roads/IT/energy) is in place.



## The Great Depression vs The Financial Crisis



- 1.8 billion people
- 0.25 billion in US, EU, Japan
- Rich GDP per head \$ 7,000
- Europe 25% of population Africa 8.5%
- No TV
- Rail and road
- Army, church and rich science
- Newspapers and pony express
- New oil

- 6.6 billion people
- 1 billion in US, EU, Japan
- Rich GDP per head \$ 38,000
- Europe 11% of population Africa 14%
- TV, Cars, Homes
- Planes, cars, trucks and trains
- Education and technology
- Phones and internet
- Oil shrinking



#### Credit then and now



- Traditional standards
- Crony capitalism
- Robber barons
- Emerging regulations
- Asset backed lending
- Financial multiplier  $\sim 10 \text{ x}$
- Global weight of money
   \$ 3 trillion
- Nominal assets ~ \$ 30 trillion
- Nature's services unknown

- Industrialised lending
- Incestuous
- Regulated
- But broken
- Credit cards
- Financial multiplier  $\sim 100 \text{ x}$
- Global weight of money\$ 70 trillion
- Nominal assets \$ 7 quadrillion
- Nature's services ~ global economy







Don't forget to breathe.





As a VC, aware of risks in good times and bad ... So, be diligent and flexible.







## Crisis = Danger + Opportunity ...





- A fanciful folk etymology, used by motivational speakers and Chinese bosses for a couple of decades.
- While it may be a fallacious interpretation of etymology, there is great value in the positive thinking that derives from this equation.
- Difficult times do make us aware of risks
  - Realism is better than pessimism, and optimism
- Difficult times reveal opportunities.
  - For change, reengineering, ...



### It's a matter of perspective.



- Unaccounted production, Eg, female labour.
- Hobbies, education.
- DIY, home food, family and friends.
- Quality of Life indicators.
- Beyond GDP
  - Human development Indicators, Happy Planet Index, World Happiness Index, Time Distance Method.
- Success without growth.
- (Making Money by Terry Pratchett)



## Quality of Life



- Education.
- Employment structure
- Energy efficiency.
- Environment
- Health
- Human Rights

- Income (changes in the standard of living)
- Infrastructure
- National Security
- Public Safety
- Re-creation
- Shelter



### What can you do ...



#### Consumer

Investor

### **Business**

- Analysis and scenarios
  - •Cash
  - •People





### Personal consumption



- Reduce travel
- Spend on education
- Cut out the junk.
- Cook at home. Cook healthy (less meat, less processed, less packaged)
- Reduce alcohol, cigarettes.
- Holiday/vacation with family/friends/locally. Bicycle and camp.
- Repair and maintain. Don't buy new.



#### Investment



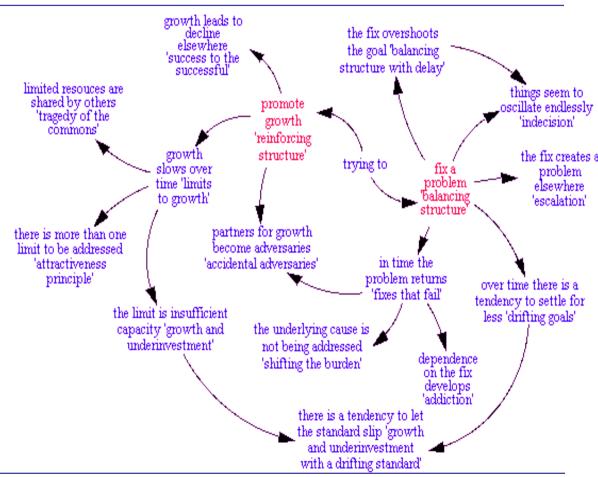
- Direct investment is preferred. Long term rather than short term.
- Price (and low management fee).
- Due diligence: **cash** flow, value, capital structure, margins, market, management.
- Diversify.
- Buy operating assets in the real economy that are not dwarfed by debt.
- Invest in Asia and Africa (via/with local operators).
- Real assets food, energy, commodities, agriculture, forestry
- Not land-fill assets shirts, motorbikes, CD players
- Budget/quality providers. Eco-related businesses.
- Later on financials and builders.



### Business Action: Analysis and scenarios



- Scenario planning is critical now.
- Strategic
- Financial
- Full spectrum
- Anthropomorphic analogy
- Systems dynamics

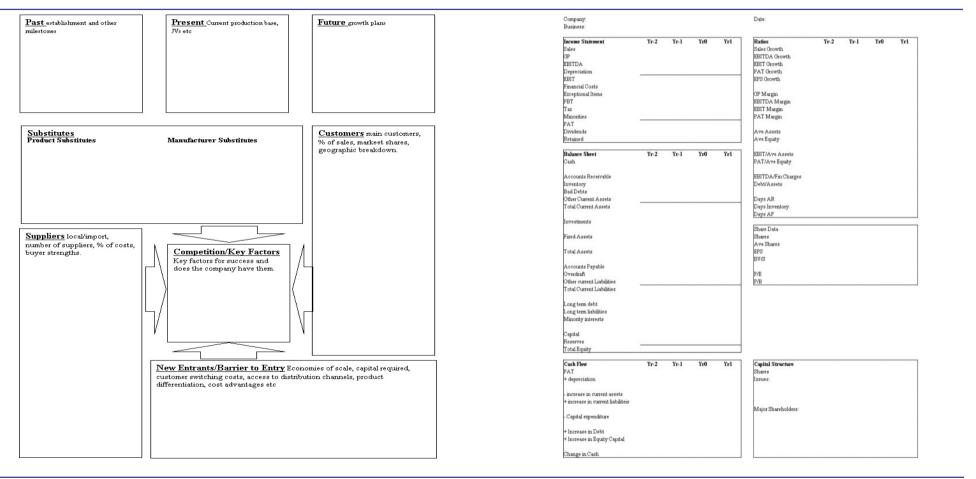






### Analysis: Strategic, financial.









## Project needs based on past performance, strategy and market conditions.



## **Strategic Analysis**

<u>Past</u> establishment and other milestones

**Present** Current production base, JVs etc

Future growth plans

### **Substitutes**

**Product Substitutes** 

**Suppliers** local/import, number of suppliers, % of costs, buyer strengths.

**Manufacturer Substitutes** 

**Competition/Key Factors** 

Key factors for success and does the company have them.

<u>Customers</u> main customers, % of sales, market shares, geographic breakdown.

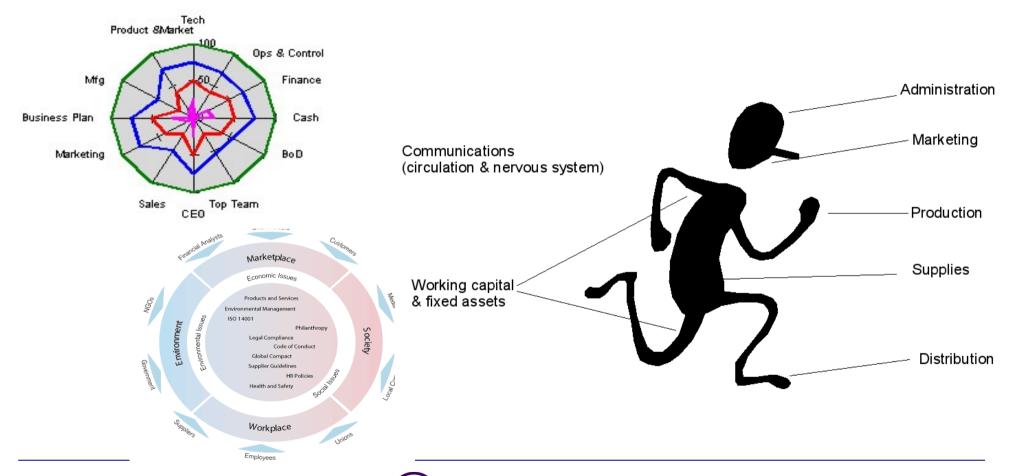
New Entrants/Barrier to Entry Economies of scale, capital required, customer switching costs, access to distribution channels, product differentiation, cost advantages etc

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### Analysis: full spectrum, anthropomorphic, ...







### Business Action: Cash, Capital, People



- Cash is king
- Working capital focus but customers are your blood. Watch numbers.
- Cut from the top.
- Expenses entertainment, travel, associations, "perks"
- Work with banks. Raise capital.
- Partner with other businesses.
- Emulate successful competitors don't be afraid to change.
- Discuss with staff. Make it a team. Allow buy-in.
- Focus on customers and your strengths.
- Self-help (cash) ... business coaching (fee) ... turnaround help (equity)



### Business Action: Cash is king



- Due diligence
- Debt is out, cash is in.
- Reduce top executive overheads. Facilitate employee equity buy-in.
- Reduce travel, but maintain relationships via phone and internet.
- Establish partnerships to reduce operating footprint while maintaining business.
- Barter.
- Negotiate professional service fees and long term contracts.
- Reduce inventories.
- Reconsider investment.



## Financial engineering options in distress situations.



- Extend credit
- Compose liabilities (accept 60% of face value)
- Voluntary bankruptcy proceedings
- New capital (subordinated debt or equity derivatives)



### Business Action: People are your key



- Transform culture
- Focus on lifestyle
- Parallel decision making
- Mind mapping
- Open space
- Self-management
- Task sharing
- Manners work

- Training.
- Back to school.
- Time sharing.
- Sabbatical.
- Voluntary redundancy.
- Volunteering.



## Seven levels of organisational consciousness.



Positive Focus / Excessive Focus
SERVICE TO HUMANITY  Ethics. Social responsibility. Future generations.
STRATEGIC ALLIANCES AND PARTNERSHIPS Employee fulfillment. Community involvement.
DEVELOPMENT OF A STRONG COHESIVE CULTURE  Commitment. Enthusiasm. Shared values.
CONTINUOUS RENEWAL AND LEARNING  Adaptability. Innovation. Teamwork.
HIGH PERFORMANCE SYSTEMS AND PROCESSES  Productivity. Efficiency. Quality. Professional growth. Bureaucracy. Complacency.
Good communication between employees, customers and suppliers.  Manipulation. Blame.
PURSUIT OF PROFIT AND SHAREHOLDER VALUE  Financial soundness. Employee health and safety.  Exploitation. Over-control.

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### Emergent values – success without growth.



Level/Zone	Values	Organisation values	Essence	Opposite essence	Objective	Positive traits	Action	Soul	Elemental force	Excessive traits	Negative traits
Holonic Being	Collective individualism, cosmic spirituality, earth changes	Natural interdependence  – holarchy not hierarchy.	Being		A- personalis ation				Space- time		
Integral Behaviour/ Service	Natural systems, self principle, multiple realities, knowledge	Service to Humanity – ethics, social responsibility, future generations, cooperation.	Awarenes s	Attachme nt	Self- knowledg e	Wisdom, knowledge, consciousness	To know	Universal	Informatio n	Overly intellectual, spiritual addiction, confusion, dissociation	Learning difficulties spiritual skepticism, limited beliefs, materialism, apathy
External cohesion/ Consensus	Egalitarian, feelings, sharing, caring, community	Strategic Alliances – employee fulfilment, community involvement.	Intuition, imaginatio n		Self- reflection	Psychic perception, accurate interpretation, imagination, clear seeing	To see	Archetypa l	Light	Headaches, nightmares, hallucinations, delusions, difficulty concentrating	Poor memory, poor vision, can't see patterns, denial
Internal cohesion/ Strategic	Materialistic, consumerism, success, image, status, growth	Development of cohesive culture – commitment, enthusiasm, shared values.	Communi cation	Lies	Self- expression	Clear communication, creativity, resonance	and be	Creative	Sound	Excessive talking, inability to listen, over-extended, stuttering	Fear of speaking, poor rhythm
Impersonal/ Authority/ Transform	Meaning, discipline, traditions, morality, rules, live for later		Love, relationshi ps	Grief	Self- acceptanc e	Balance, compassion, self- acceptance, good relationships	To love and be loved	Social	Air	Codependency, poor boundaries, possessive, jealous	Shy, lonely, isolated lack of empathy, bitter, critical
Personal/ Egocentric/ Self-esteem	Gratification, glitz, conquest, action, impulsive, live for the moment	High performance systems – pursuit of profit, productivity, efficiency, quality, professional growth.	Power, will	Shame	Self- definition	Vitality, spontaneity, strength of will, purpose, self-esteem	To act	Ego	Fire	Dominating, blaming, aggressive, scattered, constantly active	
Animalistic/ Relationship	Rites, rituals, taboos, superstitions, tribes, folk ways and lore	Routines for the organisation — communication between employees, customers, suppliers.	Sexuality, emotions, desire	Guilt	Self- gratificati on	Fluidity, pleasure, healthy sexuality, feeling	To feel, to want	Emotional	Water	Overly emotional, poor boundaries, sex addiction, obsessive attachments	Frigidity, impotence rigidity, emotional numbness, fear of pleasure
Vegetative/ Instinctive/ Survival	Food, water, procreation, warmth, protection, staying alive	Pursuit of revenues – financial solvency, employee productivity.	survival, grounding		on	prosperity trust	To be here, to have		Earth	Heaviness, Sluggish monotony, obesity, hoarding, materialism, greed	Frequent fear, lack of discipline, restless, underweight, spacey
Level/Zone	Values	Organisation values	Essence	Opposite essence	Objective	Positive traits	Action	Soul	Elemental force	Excessive traits	Negative traits





### Good management is the same.



- Plan. Set objectives. Communicate them. Motivate.
- Increase importance of finances, customers, courage.

- Don't cut without care.
- Performance can prove your worth.
- Survive ... reorganise ... reputation.



## And nurture the opportunity. Be human.



- Innovate and train.
- Take care and communicate.
- Offer value.
- Seek market share.
- Time is money too.



# Opportunity in Crisis a pocketful of ideas







### **GRI Equity**

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